

**MEETING OF THE  
WINNEBAGO COUNTY  
AGING & DISABILITY RESOURCE CENTER (ADRC) COMMITTEE**  
Minutes

DATE: Monday, October 13, 2025  
TIME: 3:00 p.m.  
PLACE: Oshkosh Human Services Building Room 033

**MEMBERS PRESENT:** Paul Janty, Jim Lauer, Harold Singstock, KristL Laux, Anna Malek, Rob Paterson

**MEMBERS EXCUSED:** Elizabeth Jones, Brooke Slick, Tanisha Alvarado

**STAFF PRESENT:** Elizabeth Wagner, Lori Duclon, Julie Kotajarvi, Nicole Hecimovich, Helena Lowey, Ashley Beattie-Lokken (virtual)

**OTHERS PRESENT:** Avery and Brook (UW nursing students), Shannon Zwitter (LSS Make the Ride Happen)

**CALL TO ORDER – AGENDA ITEM A:**

Chairman Paul Janty called the meeting to order at 3:05 p.m.

**AGENDA ITEM B1 – APPROVE MINUTES OF THE SEPTEMBER 8, 2025 AGING AND DISABILITY RESOURCE CENTER COMMITTEE MEETING:**

Harold Singstock made a motion to approve the September 2025 minutes, seconded by KristL Laux. Motion carried.

**AGENDA ITEM C – PUBLIC COMMENTS:**

Avery and Brook provided self-introductions indicating they are UW nursing students doing clinicals this semester with the County Health Department.

**AGENDA ITEM D1 – BUSINESS ITEMS – LUTHERAN SOCIAL SERVICES (LSS) MAKE THE RIDE HAPPEN – SHANNON ZWITTER:**

- LSS Make the Ride Happen – provides rides for older adults and people with disabilities in Winnebago, Outagamie, and Calumet County for a variety of reasons including to medical and social appointments. The program has been in existence for over 20 years.
- The Call Center is open Monday through Friday 8:30-4:30 serving as a "one stop call center." Pertinent transportation options available through area resources are explained to callers. Advocacy for consumers is provided when needed.
- Transports can cross county lines and long-distance travel options are offered at a discounted rate due to being grant-funded.
- Transports are available Mondays through Fridays 8:00 a.m. to 4:00 p.m. from volunteer drivers along with a handicap accessible van. Transports are provided on a case-by-case basis mainly based

on volunteer availability. Transports outside of regular business hours are on an as-needed basis. There is a big base of volunteers; however, the program needs van drivers.

- Cycling Without Age Program – free trishaw rides are available weather permitting at rider's residences via a three-wheeled cycle with a driver and one to two passengers.
- Travel training – partnership with Oshkosh Go Transit to teach new riders how to ride the bus.

Q & A:

- Do volunteer drivers use their own personal vehicles and does LSS provide supplemental insurance for drivers? Volunteer drivers use their own vehicles and receive an umbrella insurance through the AmeriCorps Program.
- How do volunteers get into the program? Contact Volunteer Fox Cities or, if residing in Winnebago County, contact LSS.
- Are you able to provide both medical and social rides? Yes, we just received a bariatric van with space for up to two wheelchairs which can be used as long as one leg of the transport is within Outagamie County. We also have a minivan with the capacity to transport one wheelchair along with several passengers.
- You talked about Oshkosh, but you are based out of Appleton? Yes, our office is located in Appleton; however, our funding is from the State of Wisconsin to provide transportation services in Winnebago, Calumet, and Outagamie Counties.
- Do you have many consumers taking rides Oshkosh to Neenah? Yes, our biggest calls from Oshkosh are for medical transports to Neenah ThedaCare and St. Elizabeth's in Appleton.
- Should riders call the day before to schedule a transport? No, it is best to schedule at least a week in advance. Same-day transports are not provided.
- What are the costs for transports? \$25 for Neenah to Oshkosh for van transport roundtrip. Transports utilizing volunteer drivers have a "suggested donation" of \$7-10 per ride.
- Is there an online calendar where I can schedule myself for a ride? No, all rides need to be scheduled through the call center.
- Are there limits on how many rides per week? Limit is two medical or one social ride per week.
- Are AmeriCorps volunteers allowed to provide transports to locations within Winnebago County? Yes, however, the recipient cannot be a Winnebago County resident. Last year approximately 600 rides were provided in Winnebago County.

**AGENDA ITEM D2 – BUSINESS ITEMS – AGING RELATED UPDATES:** Elizabeth Wagner reported that the 85.21 transportation grant is coming due for the year and a public posting will be upcoming soon. Information on falls prevention and social isolation will be presented at an upcoming meeting.

**AGENDA ITEM D3 – BUSINESS ITEMS – DISABILITY RELATED UPDATES:** Elizabeth Wagner is starting to gather additional demographic data on the disabled population regarding service delivery comparisons prior to age 18, then after up through the age of 65. Through 04/2025, Winnebago County residents enrolled in IRIS=586. Community Care enrollments through 07/01/2025: developmentally disabled=224, frail elder=246, physically disabled=100, age 65+=299. Lakeland enrollments: intellectually disabled=467, frail elder=324, physically disabled=133, age 65+=410. Inclusive

enrollments: intellectually disabled=40, frail elder=35, physically disabled=23, age 65+=40. My Choice Wisconsin MCO: no enrollments to date as this is a new choice for this area. Note this choice includes a medical component. Elizabeth explained various options, services, and eligibility for Family Care and IRIS Programming. She will bring visuals to next meeting containing Family Care and IRIS program options and terminology. **Rob Paterson** suggested it would be helpful to bring MCOs back to give presentations at an upcoming committee meeting.

#### **AGENDA ITEM D4 – BUSINESS ITEMS – LEGISLATIVE RELATED UPDATES:**

**KristL Laux** stated that the plan is to have legislators attend next year to provide updates on Medicaid.

**Elizabeth Wagner** reported she attended the Long-Term Care Advisory Council meeting where Wisconsin Medicaid Director Bill Hanna reiterated the expectation is there will be minimal changes for those on long-term care Medicaid coverage. States continue to await an update on how verifications for FoodShare will be handled.

#### **AGENDA ITEM D5 – BUSINESS ITEMS – BOARD MEMBER ORIENTATION GUIDE:**

**Elizabeth Wagner** handed out updated orientation guides to board members and gave a brief overview of the contents. Members can also elect to have a PDF version emailed to them.

#### **AGENDA ITEM E1 – REPORTS – COMMITTEE MEMBER UPDATES:**

**Elizabeth Wagner** stated that updated conflict of interest and confidentiality policies are needed from several board members yet. She is awaiting replies from the County Exec's office regarding committee member term dates. She has submitted for **Elizabeth Jones**, **James Ponzer**, and **Michael Robinson** to be added to the October County Board agenda. **Jim Lauer** suggested contacting hospitals inquiring any recommendations they may have for board members to represent individuals with intellectual disabilities.

**KristL Laux** gave the following updates:

- KristL shared concerns over the difficulties individuals with ADHD face due to the shortage of medication supplies when school resumes, driving safely, and unaffordability of meds.
- KristL recently attended a public safety committee meeting where the DA asked KristL to research if there are pertinent services which could be court ordered for individuals incarcerated after "not taking their meds." **Elizabeth Wagner** responded that it depends on each situation on how this would be best handled. APS staff have been meeting with law enforcement to collaborate on various scenarios and decide on appropriate services to assign as a court ordered condition for release. Behavioral health staff have reported there is a new state law that upon release from incarceration individuals must remain in that county to complete probation, causing the issue that county services cannot be provided due to not being a county resident.

**Anna Malek** reported the following updates:

- The Two Rivers Community Library had an advertisement from the Manitowoc County ADRC which has a perforated bottom that can be ripped off for people to take and shared this is a great way of advertising.
- Anna recently picked up medical equipment from the Winchester Lions Club warehouse and stated they do a marvelous job there.
- Anna brought up a discussion from a prior committee meeting regarding the idea of UW-Oshkosh nursing students doing internships at Parkview Health Center to help remedy the staffing issues

there. The nursing students in attendance today had informed Anna that there are approximately 90 nursing students graduating each semester from UW-O. Barriers: some facilities do not offer internships / externships and clinicals are only 10-12 hours per week.

**Nicole Hecimovich** shared the following updates:

- A Day with Lewy Conference was held last week with 200 individuals in attendance.
- Our dementia care specialist (Alisa) attended OPD's CIT training the day of the ADRC meeting and provided 35 officers with dementia training
- Powerful Tools for Caregivers Training starts this Thursday, runs six weeks.
- Brain Health Presentation will be held 11/05/2025 at the Carter Memorial Library in Omro.
- Leaf No One Behind yard waste cleanup is being held 11/09/2025 at 10:00 a.m. Seeking volunteers and residents in the city of Oshkosh (301, 302, 302 zip codes) needing yard cleanup assistance for the event.
- 2026 Resource Directories are being distributed. Some 2025 directories are still being restocked in high volume locations through the end of the year. Cost for printing is covered by the advertisements contained within. **Harold Singstock** expressed that the title ADRC might be difficult for the public to understand and members discussed the concerns, potential ways to enhance awareness of ADRC services, and what the ADRC acronym is an abbreviation for.
- Statistics for 2025 services to date:  
Disability Benefit Specialists (DBS) – number of clients served=586, most served age group=50-59, main topics: SS-EI , SSI, Medicaid, Medicare.  
Elderly Benefit Specialists (EBS) – number of clients served=366, 60 percent of clients served are between the ages of 60-69, main topics: Medicare, Medicaid, income, SSA, nutrition, housing. Open enrollment is from 10/15/2025 to 12/07/2025.  
Adult Protective Services (APS): – number of calls assigned to staff=553, dementia related services=141, welfare checks=53, protective placements=30, guardianships=60.

**Lori Duclon** provided the following updates:

- Leaf No One Behind – Lori shared the benefits of the yard waste cleanup program, pointed out the QR code, websites, information can be found in the ADRC newsletters, and the program is free.
- September is Healthy Aging Month – Brain Health was held at the Senior Center, Healthy Day at the 20<sup>th</sup> Street YMCA, 102 participants attended the School for Seniors held in Neenah, Valley VNA in Neenah website offers many area opportunities.

**Harold Singstock** asked **Lori Duclon** for suggestions on which COVID-19 vaccine is the best choice. Multiple options are available including one manufactured similar to the traditional influenza vaccine. Consult your physician for individualized recommendation. Members also discussed herd immunity along with some of the benefits of vaccines and boosters.

#### **AGENDA ITEM E2 – REPORTS – DATA REPORT & DAY TO DAY – BRIAN NAGLER:**

**Elizabeth Wagner** shared the following September ADRC data report from **Brian Nagler**: Family Care enrollments=47, IRIS enrollments=10, functional screens completed=44, functional screens in process=7.

**AGENDA ITEM F1 – "COMMUNITY BEAT" – SHARING OF COMPLIMENTS/COMPLAINTS FROM COMMUNITY, CONSUMERS, PROVIDERS:**

None.

**AGENDA ITEM G – ITEMS FOR NEXT AGENDA:**

- Family Care and IRIS Program visuals.
- 85.21 transportation grant public posting.
- Falls prevention and social isolation information.

**AGENDA ITEM H1 – NEXT MEETING DATE:**

Monday, October 13, 2025, 3:00 p.m. The listing of 2026 ADRC Committee meeting dates was handed out.

**AGENDA ITEM I – ADJOURN:**

The meeting was adjourned by **Paul Janty** at 4:33p.m.

Respectfully submitted by Julie Kotajarvi and Deb Thill, Human Services Department/jk/dt